

Guidelines For Making a Penn Access Transit Request:

- Requests for service are accepted Monday through Friday from 8:00 a.m. until 3:00 a.m., and Saturday and Sunday from 6:00 p.m. until 3:00 a.m.
- Requests for service should be made directly to the Penn Transit Services Ride line number (215) 898-RIDE (7433). After dialing, press "2" when prompted.
- Please keep in mind that requests should be made no more than one-half hour before the desired pickup time.
- Users should be very specific about their pickup location and be at the arranged location a few minutes before the requested pickup time.
- The dispatcher will take your phone number and call you when the van is approaching. If you need to cancel, please call the dispatcher. The van will depart if the rider fails to show within five minutes after its arrival.
- Users are permitted a maximum of four (4) one-way rides per day unless prior approval is obtained from the OAA/EOP or Student Disabilities at least (24) hours in advance.

REMINDER: These requests are to and from home/campus only within the University's boundaries.

- For more information about Penn's Transportation Services, contact the Penn Transit home page at <https://cms.business-services.upenn.edu/transportation/about/penn-transit-information.html>.